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Department of Business and Professional Regulation

Charlie Crist
Governor

Holly Benson
Secretary

1940 North Monroe Street
Tallahassee, Florida 32399

Customer Contact Center
850.487.1395

www.MyFlorida.com/dbpr

www.MyFloridaLicense.com

Message from Secretary Holly Benson

This spring we've been listening to our customers and to industry leaders to find ways to improve our services. One of our recent visitors was the head of eBay's call center operations. He talked at length about eBay's "community"—their customers. Then we reflected on our "community"—nearly 1,000,000 professionals and businesses statewide ranging from architects to yacht brokers, from auctioneers to veterinarians—the small businesses at the heart of Florida's economy.

And because you are essential to Florida, we have redoubled our efforts to improve our service to you. We've:

- invested \$2.4 million in a new document imaging system that will allow us to process some applications in just four days, instead of three weeks with the old system;
- filled all of the vacancies in our customer contact center and cut hold times in half;
- improved our website search capabilities so you can find licensees and take care of your business more easily and quickly;
- streamlined the contractor licensing application by now considering the applicant's credit score when determining an applicant's financial responsibility instead of the older, more time-consuming process; and
- given real estate agents the option to attend informative Florida Real Estate Commission (FREC) meetings and apply some of those hours toward their continuing education requirement.

And there's more to come. We're forming new public-private partnerships to help prevent unlicensed activity and learning from customer focus groups how to best improve our website. Licensees have been visiting us to offer their thoughts and ideas, and we're learning trade secrets from customer service industry leaders such as Publix, Disney and, of course, eBay.

Because we can't do it without our community. Your feedback is essential as we work to improve our services, and I hope you will share your ideas with us by e-mailing suggestions to bottomline@dbpr.state.fl.us. Millions of Floridians depend on our community for the services they need, and our community depends on us.



Board Members

Dennis E. Blankenship, Chair
Pensacola

Jeffery C. Cooner, Vice Chair
Fort Meyers

Mary Hanna Clodfelter
West Palm Beach

Pamela Nobles
Tallahassee

Beverly J. Sutphin
Monticello

Louis Lebron
Miami

Lou G. Bush
Tampa

Frances C. Poppell
Tallahassee

Sidney Greer
Vero Beach

Board Staff

Richard "Rick" Morrison,
Executive Director

Stacy Merchant,
Government Analyst

Message from the Board Vice Chair Jeff Cooner

NEW PROCEDURES

In order to honor everyone's time and run the hearings as efficiently as possible the Board has developed several procedures that I wanted to point out. Licensees and representatives of licensed businesses are always encouraged to attend their respective hearings in person and as is required.

The number of stipulated settlement agreements has increased substantially in the past few meetings and that trend appears that it will continue. Unless a Board member pulls a stipulated agreement that is offered by the Department, we will vote on approving agreements that are acceptable "as is" in one motion. As time allows, we will ask if a licensee or licensed business representative would like to be heard on these cases approved together.

Another procedure that we have developed is that the audience will be asked if there are those in attendance that are involved in a hearing before the Board. Generally speaking, we will attempt to hear those cases first where people involved are in attendance.

DBPR TRANSITION

I was honored to serve as the team leader of Governor Crist's Citizen's Review Group for the DBPR transition to his administration. Our team had very good meetings with the DBPR staff. The DBPR staff worked extremely hard under very difficult deadlines to get our team the information we needed. I want to publicly thank the Department staff that helped our team do its job well. Because of this effort our team was able to both understand the Department's challenges and have offered some good ideas to make it even better. Please join me in welcoming Secretary Benson as head of the DBPR and wishing her much success.

Board Meeting Schedule

Please note that the dates and locations of the board meetings listed below are subject to change. Please visit our website at www.MyFlorida.com/dbpr to verify meeting dates and locations. Meeting agendas will be posted approximately two weeks prior to the meeting.

July 10,11,12, 2007
St. Augustine

October 9, 10 &11, 2007
Orlando

Message from the Executive Director Richard "Rick" Morrison

February 28 marked the end of our 05/07 license renewal for professional Surveyors and Mappers and the board office is pleased to announce that close to 95 percent of all licensees have successfully renewed their license. This was one of the highest renewal percentages of all the licensed professionals that the department regulates. Licensed Surveyors and Mappers in this state have done an excellent job keeping up with their continuing education and other requirements to renew their licenses. Only a very small percentage had problems getting their continuing education approved and in most cases the board and the department was able to assist them with any special request. Continuing education courses and training given by providers not approved by the Florida board will have to be presented to and approved by the board in order to gain credit toward the renewal of a license. That's why it is a good idea to request credit for the training and continuing education course work as soon as it's complete. This allows requests to be scheduled in time for board review at the next scheduled board meeting. This may prevent the complication of a last minute scramble to renew or your license from going into delinquent status. This renewal biennial has been a great success and I know that with the level of professionalism that I have observed by the professional Surveyors and Mappers that I've come into contact with 07/09 will be even better.

CHANGE IN BOARD OFFICE STAFF

Longtime Government Analyst, Christa Patterson has been promoted to Deputy Director of the Florida Boxing Commission. Christa has served with the Boards of Professional Surveyors and Mappers and Geologist since 1999 until January of 2007. She has helped countless individuals and business become licensed and has assisted the board with many difficult and complex issues. Her expertise and experience made her job look easy. She has served the people of the state well in her role as a Government Analyst and will continue to do so in her new role. She will be missed by all those who had an opportunity to get to know her for her hard work and knowledge of the licensing system and efficiency. Congratulations and thank you Christa for a job well done.



Chairman Dennis Blankenship presents Christa with flowers and a plaque from the Board for her dedicated service

Weekly e-Newsletter Will Keep You Informed



In order to keep you informed on legislative issues and other issues that may impact your profession, the department has launched a weekly e-newsletter, the Bottom Line. Each week we address issues that concern you and provide information on bills before the legislature, agendas for the department's various boards, and background on rules being developed by the department.

If you are interested in subscribing, please go to www.myflorida.com/dbpr and click on the Bottom Line icon (at the left). There you can also find back issues of the Bottom Line. We are looking for other ways to share information about the department and its activities, and if you have suggestions, please send them to bottomline@dbpr.state.fl.us.

Many of our licensees have requested our assistance in helping them track legislation that impacts their profession or business. The Department of Business and Professional Regulation is presenting a special post-Session update with links to updates on the various bills that passed this Session that may impact you. You can access this information by visiting the department's website at:

http://www.myflorida.com/dbpr/os/communications_office/lyris/LegUpdate.html



Rules Updates

RULES COMMITTEE CHAIR, JEFF COONER

Over the past few years the Board was involved in a major re-write of our Minimum Technical Standards (MTS). During that time, we found ourselves in a MTS workshop at each meeting involving full Board discussion and public input. The Board will be going back to dealing with rule changes in the smaller group committee environment. Our general Board discussion has been that we will try and limit full Board workshops to once a year and only then if the rule changes being discussed are major ones.

Reminder to Continuing Education Providers

- Continuing Education providers must identify in advertisements and on certificates of completion whether the offered continuing education course has been approved for general continuing education credit, laws and rules continuing education credit, minimum technical standards (MTS) continuing education credits, or a combination of MTS and laws and rules continuing education credits.
- Using old department application forms or copies of old applications when applying for course renewal will cause a deficiency in your application. This will also cause unnecessary delays in getting your courses approved. Please use the latest application forms that are available on our website at www.myflorida.com/dbpr

Helpful Reminders for Licensees

- Please check the department's online services at www.MyFloridaLicense.com to assure your mailing address is current. A licensee must notify the department with in thirty (30) days of changing his/her address of their place of practice.
- If your license is in delinquent status because you have not completed your continuing education or paid your renewal fees for the biennium, don't panic. You can renew your license by simply completing your continuing education and or paying your renewal fees. The department will renew your license automatically without further action from you. If your renewal fees have been paid you will not be charged a delinquent fee. However, if you are delinquent and your fees were not paid by February 28 2007, you will be assessed a \$100.00 delinquent fee in addition to your normal renewal fees.



Report Unlicensed Activity Toll-Free

1.866.532.1440

DBPR encourages consumers to make smart choices and avoid being victimized by an unlicensed individual. Individuals may be unlicensed because they are not able to meet the financial requirements, are not able to pass a background check, or do not meet the education, experience or skill requirements. Timely reporting of this dangerous activity is critical, and as practitioners out in the field, you may witness it first hand. Please help us by reporting unlicensed activity immediately.

Disciplinary Actions

The board has taken disciplinary action against the following licenses. Before making any decisions based upon this information, you may want to request a copy of the administrative complaint and final order to ensure accuracy. Contact the department's agency clerk at sarah.wachman@dbpr.state.fl.us for this information. The listing of disciplinary actions does not reflect pending appeals or requests for rehearing.

American Services of Miami Corporation
Miami, FL

License Number: LB6683

Case Number: 2004-047094

Allegations were respondent violated nine (9) Minimum Technical Standards.

A final order was entered imposing a fine of \$5,000.00, costs of \$1,040.04 and issuance of a reprimand.

First Financial Surveyors
Oviedo, FL

License Number: LB6387

Case Number: 2004-044567 & 2004-054984

Allegations were respondent violated seven (7) Minimum Technical Standards.

A final order was entered imposing costs in the amount of \$1,042.08 and respondent's license was revoked.

Melillo & Platt Land Surveying, Inc.
Punta Gorda, FL

License Number: LB6713

Case Number: 2005-003013

Allegations were respondent committed fraud or deceit, or of negligence, incompetence, or misconduct, in the practice of surveying and mapping.

A final order was entered imposing costs of \$554.38 and issuance of a written reprimand.

John G. Albritton, Jr.,
Pierce, FL

License Number: LS2791

Case Number: 2004-059562

Allegations were respondent committed fraud or deceit, or of negligence, incompetence, or misconduct, in the practice of surveying and mapping.

A final order was entered imposing a fine of \$500.00, costs of \$258.28 and probation for 6 months. Respondent shall complete a MTS continuing education course within 90 days.

David P. Graves
Wesley Chapel, FL

License Number: LS5392

Case Number: 2004-059876

Allegations were respondent violated fourteen (14) Minimum Technical Standards.

A final order was entered imposing costs of \$880.11 and 30 day suspension of respondent's license and probation.

Daniel M. Croft
Williston, FL

License Number: LS2001

Case Number: 2006-012031

Allegations were respondent violated nine (9) Minimum Technical Standards.

A final order was entered imposing a fine of \$3,000.00, costs of \$558.50 and probation.

Leland E. Bedwell Surveying, Inc.,
Tallahassee, FL

License Number: LB7113

Case Number: 2005-004108

Allegations were respondent violated four (4) Minimum Technical Standards.

A final order was entered imposing a fine of \$1,000.00 and costs of \$210.69.

Joseph E. Trott
Fort Myers, FL

License Number: LS5153

Case Number: 2005-035486

Allegations were respondent violated six (6) Minimum Technical Standards.

A final order was entered imposing a fine of \$2,750.00, costs of \$220.34 and probation.

John Albritton
Fort Pierce, FL

License Number: LS2791

Case Number: 2004-059562

Allegations were respondent shall complete a Minimum Technical Standards continuing education course within ninety (90) days. A final order was entered imposing a fine of \$500.00, costs of \$258.28 and probation.

Thomas E. Jenkins & Associates, Inc.,
Bonifay, FL

License Number: LB1355

Case Number: 2005-039049

Allegations were respondent violated five (5) Minimum Technical Standards.

A final order was entered imposing a fine of \$1,250.00 and costs of \$821.23.

Thomas E. Jenkins, Jr.,
Bonifay, FL

License Number: LS4063

Case Number: 2005-059499

Allegations were respondent violated five (5) Minimum Technical Standards.

A final order was entered imposing a fine of \$1,250.00, cost of \$742.84 and probation.

Billy Ray Davis
Fort Myers, FL

License Number: LS5099

Case Number: 2005-025503

Allegations were respondent violated seven (7) Minimum Technical Standards.

A final order was entered imposing a fine of \$1,750.00, costs of \$769.11 and issuance of a reprimand and probation.

William Ed Pino
Miami, FL

License Number: Unlicensed

Case Number: 2004-043182

Allegations were respondent engaged in unlicensed activity.

A final order was entered imposing a penalty in the amount of \$1,750.00 and costs of \$600.36.

David Lee Futch
Tallahassee, FL

License Number: LS4843

Case Number: 2005-011041

Allegations were respondent aided, assisted, procured, employed, or advised an unlicensed entity to practice surveying and mapping. A final order was entered imposing a fine of \$1,000.00, costs of \$284.98 and respondent's license reprimanded.

Disciplinary Actions, continued

Jeffery B. Morrow
Sarasota, FL

License Number: LS6296
Case Number: 2005-025258

Allegations were respondent violated three (3) Minimum Technical Standards. A final order was entered imposing a fine of \$750.00, costs of \$400.21 and probation.

Universal Surveying Systems, Inc.,
Boynton Beach, FL

License Number: LB5984
Case Number: 2005-024278

Allegations were respondent violated one (1) Minimum Technical Standard. A final order was entered imposing a fine of \$250.00, costs of \$714.32 and issuance of a reprimand.

Donnie R. Sparkman
Tallahassee, FL

License Number: LS5147
Case Number: 2006-007625

Allegations were respondent violated six (6) Minimum Technical Standards. A final order was entered imposing a fine of \$1,500.00, costs of \$258.75 and probation.

Accuright Surveys of Orlando, Inc.,
Orlando, FL

License Number: LB4475
Case Number: 2004-009191

Allegations were respondent violated six (6) Minimum Technical Standards. A final order was entered imposing a fine of \$1,750.00 and costs of \$394.96.

Edwin G. Brown & Associates, Inc.,
Tallahassee, FL

License Number: LB6475
Case Number: 2005-065618

Allegations were respondent violated six (6) Minimum Technical Standards. A final order was entered imposing a fine of \$1,500.00, costs of \$601.17 and issuance of a reprimand.

Jacob Gomis
Cooper City, FL

License Number: LS6231
Case Number: 2004-052817

Allegations were respondent violated nineteen (19) Minimum Technical Standards.

A final order was entered imposing a fine of \$4,750.00, costs of \$243.31 and probation.

Robert J. Dearlove
Jupiter, FL

License Number: LS3938
Case Number: 2005-056546

Allegations were respondent violated five (5) Minimum Technical Standards. A final order was entered imposing a fine of \$1,250.00, costs of \$185.84 and probation.

Prim & Crowley
Tallahassee, FL

License Number: LB6477
Case Number: 2006-001642

Allegations were respondent violated six (6) Minimum Technical Standards. A final order was entered imposing a fine of \$1,500.00 and costs of \$309.23.

J. H. Manucy, Inc.
Cooper City, FL

License Number: LB6632
Case Number: 2004-048947

Allegations were respondent violated nineteen (19) Minimum Technical Standards. A final order was entered imposing a fine of \$4,750.00 and costs of \$287.44.

Environmental Land Services, Inc.,
Fort Myers, FL

License Number: LB5986
Case Number: 1999-04179

Allegations were respondent violated three (3) violations of practicing surveying and mapping without having a principal officer registered to practice surveying and mapping, and three (3) violations of aiding, assisting, procuring, and employing an unlicensed entity. A final order was entered imposing a fine of \$21,000.00, costs of \$699.77 and probation.

Patrick Crowley
Tallahassee, FL

License Number: LS4988
Case Number: 2005-058180

Allegations were respondent violated five (5) Minimum Technical Standards. A final order was entered imposing a fine of \$1,500.00, costs of \$520.18 and probation.

Survey Dynamics, Inc.,
Fort Myers, FL

License Number: LB7067
Case Number: 2005-027629

Allegations were respondent violated seven (7) Minimum Technical Standards. A final order was entered imposing a fine of \$1,750.00 and costs of \$827.55.

Emerald Coast Associates, Inc.,
Destin, FL

License Number: LB3274
Case Number: 2006-012593

Allegations were respondent violated five (5) Minimum Technical Standards. A final order was entered imposing a fine of \$1,000.00, costs of \$389.00 and issuance of a reprimand.

Global Surveying of Naples, LLC
Naples, FL

License Number: 2005-018021
Case Number: LB7311

Allegations were respondent violated three (3) Minimum Technical Standards. A final order was entered imposing a fine of \$750.00 and costs of \$454.87.

American Services of Miami Corp.,
Miami, FL

License Number: LB6683
Case Number: 2002-010074

Allegations were respondent violated eight (8) Minimum Technical Standards. A final order was entered imposing a fine of \$5,000.00, costs of \$1,040.04 and issuance of a reprimand.

Robinson Land Surveying, Inc.,
Sarasota, FL

License Number: LB6392
Case Number: 2003-064502

Allegations were respondent violated five (5) Minimum Technical Standards. A final order was entered imposing a fine of \$1,500.00 and costs of \$508.70.

Have You Moved?

It is important to notify the Department of Business and Professional Regulation in the event of an address change. This ensures that you are kept up to date on rule changes and renewal notices. Each licensee is solely responsible for notifying the department of their current mailing address. A licensee's failure to notify the department of a change of address constitutes a violation of Section 455.275, *Florida Statutes*.

You may change your mailing address using the online services at www.MyFloridaLicense.com or you may submit a written address change request. Please fax the request to 850.487.9529 or mail it to DBPR, Attention: Licensure Maintenance, 1940 North Monroe Street, Tallahassee, Florida, 32399-0783. If you have any questions regarding this requirement, or need assistance using the online services menu, please contact the Customer Contact Center at 850.487.1395 or via email at Callcenter@dbpr.state.fl.us.

CHANGE OF ADDRESS FORM

PLEASE PRINT OR TYPE

REMEMBER: Under Florida law, service by regular mail to a licensee's last known address of record constitutes adequate and sufficient notice to the licensee for any official communication. We encourage you to update your personal contact information at www.MyFloridaLicense.com. If you do not have Internet access, you may complete the change of address form below and submit it to the address listed.

Name _____ License # _____

Street Address _____

City, State, ZIP _____

Phone Number _____ Email _____

Signature _____

RETURN TO: Department of Business and Professional Regulation
Central Intake Unit – License Maintenance Section
1940 North Monroe Street
Tallahassee, FL 32399-2205
FAX 850.922.5358